

WAYNE STATE UNIVERSITY

WAYNE WOMEN LEAD

NAVIGATING DIFFICULT CONVERSATIONS

Christine L. Jackson
Professor of Management
Chair, Department of Management and
Information Systems

Thursday
February 13, 2020
noon - 1:30 pm
Room 285
Student Center Building

RSVP here

Successfully handling difficult conversations can strengthen relationships and improve decision—making. Unfortunately, we often make matters worse by avoiding or entering into these high stakes conversations unprepared. At this workshop you will learn how to recognize when to initiate or engage in these often emotion–laden conversations, and how to navigate difficult conversations when they occur.

Save the date for our HIGHER Women's Leadership Summit - March 16.